

Mental Health Services Contacts for Referrers

St Vincent's GP Liaison Unit have been alerted to a significant number of referrals being directed to fax numbers not intended for this purpose, delaying processing and triage.

As a result we are providing a consolidated list of contacts that are likely to be most commonly used by referrers. This list of Mental Health Services complements the 'Clinic and Service Contacts for Referrers' also available on our website https://www.svhm.org.au/health-professionals/gp-liaison

Please cross check against your address books and templates to update where necessary.

CLINIC/SERVICE/DEPARTMENT	FAX	TELEPHONE
Psychiatric Triage – Inner Urban East Metropolitan Service Area http://www3.health.vic.gov.au/mentalhealthservices/adult/map-iue.htm	(03) 9231 2331	1300 558 862 24 hours 7 days a week
Emergency Department - Mental Health (MH)	(03) 9231 2331	Request to be transferred to the ED MH team via Switchboard: (03) 9231 2211
Community Mental Health Services		
Crisis Assessment & Treatment Service (CATS)	(03) 9231 2331	1300 558 862
Aged Psychiatry Assessment and Treatment Team (APATT) *	(03) 9231 8503	(03) 9231 8443
Healthy Ageing Service (HAS) Response	(03) 9231 8503	Refer via APATT (03) 9231 8443
Mobile Support & Treatment Teams - intensive ongoing support, rehabilitation and treatment:		
Clarendon Community Mental Health Centre (City of Yarra)	(03) 9417 1231	(03) 9231 5400
Hawthorn Community Mental Health Centre (City of Boroondara)	(03) 9231 5988	(03) 9231 5900

CLINIC/SERVICE/DEPARTMENT	FAX	TELEPHONE
Community Mental Health Services (cont)		
Continuing Care Team - ongoing support and treatment:		
 Clarendon Community Mental Health Centre (City of Yarra) 	(03) 9417 1231	(03) 9231 5400
 Hawthorn Community Mental Health Centre (City of Boroondara) 	(03) 9231 5988	(03) 9231 5900
Community Homeless Outreach Psychiatric Service (CHOPS)	(03) 9417 1231	(03) 9231 5400
HOPE - Suicide Prevention		Via psychiatric triage 1300 558 862
Body Image & Eating Disorders Treatment & Recovery Service (BETRS) **	(03) 9231 5701	(03) 9231 5718 clinical intake
Victorian Dual Disability Service	(03) 9231 2953	(03) 9231 1988
Clinical Residential Rehabilitation Services		
Footbridge Community Care Unit referrals.footbridge@svha.org.au	(03) 9481 4193	(03) 9481 5644
Acute Inpatient Services		
St Vincent's Hospital Acute Inpatient Service	(03) 9231 4147	(03) 9231 4666
North Fitzroy Prevention and Recovery Care (PARC) Service	(03) 8481 3804	(03) 8481 3800

^{*}LGAs - Boroondara, Banyule, Nillumbik, Whittlesea, Murrindindi (part of,) Mitchell (part of) - Refer via Duty Worker using the telephone number provided.

^{**} Northern and Eastern Area MHS of metropolitan Melbourne, and the Goulburn and North Eastern Hume areas of rural Victoria.